CLAIMS:

- 1. A COMM Addin for Microsoft outlook, said COMM Addin adding a plurality of menu buttons to at least one page of Microsoft outlook viewable on a users screen, said menu buttons operable by said user, such that when said user receives a mail item in said users inbox operation of one said button enables said user to reply to the mail item, forward the mail item, or create a new item entry and said mail item is respectively copied to said reply, forwarded message or new item entry, and further wherein said mail item is removed from said inbox.
- 2. A COMM Addin as claimed in claim 1 wherein said new item includes a calendar entry, a note, a task, a project or a contact.
- 3. A COMM Addin as claimed in claim 1 or 2 wherein said buttons are operable from a home page of said Microsoft outlook.
- 4. A COMM Addin as claimed in any one of claims 1 to 3 wherein said button further automatically relabels said reply, forwarded message or new item entry.
- 5. A system for customizing Microsoft outlook including the addition of a plurality of menu buttons to at least one page of Microsoft outlook viewable on a users screen, said menu buttons operable by said user, such that when said user receives a mail item in said users inbox operation of one said button enables said user to reply to the mail item, forward the mail item, or create a new item entry and said mail item is respectively copied to said reply, forwarded message or new item entry, and further wherein said mail item is removed from said inbox.
- 6. A system as claimed in claim 5 wherein said new item includes a calendar entry, a note, a task, a project or a contact.
- 7. A system as claimed in claim 5 or 6 wherein said buttons are operable from a home page of said Microsoft outlook.

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8. A system as claimed in any one of claims 5 to 7 wherein said button further automatically relabels said reply, forwarded message or new item entry.